

Subscription statuses explained

Current

Your subscription is fully paid up to date and you will receive all membership benefits.

Grace

During the subscription renewal period (1 February to 31 March), if we have not received your subscription payment by 1 April your status will become 'Grace'. This status will last for 3 months, by which time if we still haven't received payment your subscription status will change to 'Suspended'. If you are paying by direct debit your subscription status will change to 'Current' once your first payment has been processed on 1 June.

While in this status you will still receive all membership benefits and you are classed as a 'Current' member.

Pending

We are waiting for your initial subscription payment. The pending payment will either be displayed on your dashboard ready for payment, or your employer has been invoiced and we are waiting for payment from them. You will not receive your membership benefits until we have received payment.

Suspended

Your subscription fees are overdue, so you will not receive your membership benefits until you have made payment. You will need to contact us to make payment and we can re-instate your subscription.

Expired

Your subscription fees were not paid and are long overdue, so we have cancelled your subscription. You will need to contact us to make payment and we can re-instate your subscription if this expired within the last 12 months. If your subscription expired more than 12 months ago you may need to complete a re-joiners form or submit a new application.

Cancelled

We have cancelled your subscription as per your request.

Change of Grade

This subscription has been closed due to a change of grade.